

Performa for Social Audit of Shelters for Urban Homeless

ANNEXURE - III

Name of ULB:	Raopura	Name of SUH:	Night Shelter Towan Hall, Raopura
Name of Institution/Organization through which Social Audit is being conducted	Patel Memorial National College, Raopura	Address of SUH	Neem Civil Hospital, Raopura
Date of Social Audit	07-02-2024	Capacity:	20+10 = 30

Physically Verification of facilities/amenities is being given in the SUH				
(A) Facilities		Facility Available in SUH	Remarks	Suggestion/Feedback given by Staff for improvement
i	Well ventilated rooms/dormitories	Yes/No	Proper ventilated rooms.	
ii	Adequate space for each inmate (@ 50 Sq.ft.)	Yes/No	Yes.	
iii	Toilets/Bath Rooms	Yes/No	well maintained	
iv	Hot water- Geyser/ Solar device	Yes/No	Geyser available	
v	Heater	Yes/No	Available	
vi	Beds	Yes/No	Properly Arranged	
vii	Beddings	Yes/No	Yes.	
viii	Blankets	Yes/No	Available	
ix	Lighting/Fans	Yes/No	Cooler and Fans are available	
x	Kitchen with vessels and Gas connectivity	Yes/No	Available	

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xi	Piped water Supply	Yes/No	Yes	
xii	RO/Purified water facility	Yes/No	Yes	
xiii	Washing Provisions	Yes/No	Yes	in washrooms.
xiv	Food Arrangements	Yes/No	Yes	will have to make it yourself or can get it from outside.
(B) Security Facilities				
i	CCTV camera installed	Yes/No	Yes	available inside & outside.
ii	Fire Protection measures	Yes/No	Yes	
ii	Cloak room /Personal Lockers	Yes/No	Yes	Available
(C) Health Facilities				
i	First aid kit is with emergency medicines	Yes/No	Yes	
ii	Periodicity of Medical check ups	Yes/No	Yes	Emergency Number written. Doctor is available on call.
(D) IEC Activities (Awareness)				
i	Display Board at entrance of shelter	Yes/No	Yes	available at entry gate
ii	Munadi/Newspaper	Yes/No	Yes	Please Specify the location
iii	Flex/Hoardings/Pamphlets	Yes/No	Yes	Please Specify the location
iv	Any other, please specify			Please Specify the location
Additional (Services/entitlements/convergences) information's if any :				

(2) Registers as mentioned below maintained properly in the shelter? Checked - (Yes/ No) :

A	Documents	Report	Remarks	Suggestion/Feedback given by Staff for improvement
1	Register of inmates	—	Available and updated	
2	Attendance Register		Available and updated	
3	Complaints and suggestions register	No	—	
B)	Work Verification of SUH Staff	Report	Remarks	Suggestion/Feedback given by Staff for improvement
	Have all the staff aware about their duty?	—	Yes.	
	Have all the staff received the capacity building training for O & M of SUH?	—	No	Need Training
	Is the night survey conducted in this month for identification of homeless? Yes/No	—	Yes	—
	If yes mention the date & number of persons identified & rescued:	—	No	—

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(C)	Physical Verification of Utilization of SUH	Report	Remarks	Suggestion/Feedback given by Staff for improvement
1	Condition of Shelter:		Well maintained -	
2	Number of inmates at present	0	—	—

Feedback/Suggestion: -

1. Complete care should be taken of cleanliness and hygiene.
2. There should be complete living facilities for a disabled person
3. Night shelter house boards should be installed at various places in the city
- 4.

Signatures with Seal of the Institution/Organization
Principal
Patel Memorial National College
Rajpura